



WAREHOUSE PICKUP POLICY

CUSTOMER PICK-UP / RETURNS

Customers may pick-up most items from the Main Events Showroom during normal business hours, if they wish to avoid delivery and pick-up charges. Items that are not available for customer pick-up include: all tents, dance floors, staging, and large inflatables. Upon pick-up, a loading waiver **MUST** be signed in order for a Main Events' employee to load your vehicle. If refusal to sign waiver occurs, the customer is responsible for loading items.

RETURNS – FINAL INSPECTION

Main Events Party Rental reserves the right to modify charges for broken, missing, damaged, or dirty items up to **7 Days** after items have been received prior to going through **FINAL** inspection.

PRIOR TO PICK-UP OR RETURN

Rental Items including Tables and Chairs should be stacked in the same manner they were upon delivery. All cooking, beverage, and concession items should be cleaned and placed back in the containers they were delivered in. Linens should be dry and free of excess garbage to prevent mildew and staining. Additional charges will apply if restacking of items is necessary. Customer will pay full replacement cost of linens if they have mildew or staining not removed during normal washing, as well as full replacement cost for any rental items or storage containers missing upon pick-up.