



LINEN RENTAL POLICY

LINENS

As a service to our customers, we offer the rental of top quality linens and napkins in a variety of colors and sizes. We carry a large variety of colors and sizes in stock at our warehouse; however some may need to be specialty ordered. If linens are specialty ordered, payment must be paid in full at the time order is placed, and once ordered, there are no cancellations allowed, no exceptions. Last minute linen orders are allowed however can be costly, and a two-week grace period is encouraged.

When picking-up linens, you are responsible for verifying that you are receiving the appropriate number. All linens must be returned in the supplied laundry bags or storage crates; be free from any burns, wax, tears, pins, tacks, abrasions, etc.

The customer is responsible for the replacement cost of any missing or damaged items. Shake out any loose debris from linen (food, petals, decorations, etc). Failure to remove all loose debris will result in a fee of \$2.00 per linen. All skirting come with clips for tables, if unreturned, you will be charged \$.50 for each missing clip.

A replacement charge of two times to three times the rental cost of the linen will apply depending on the type of linen rented if found damaged or missing.

We reserve the right to make final inspection of linens when we perform our cleaning/.pressing procedure. Typically, this process will be done within 72 hours; after which you will be notified of missing or damaged items.

ADDITIONAL CHARGES WILL BE ASSESSED UPON RETURN

FOR ITEMS RETURNED WITH;

- Wax On Tablecloth
- All Chair Bows Are To Be Returned Untied
 - Garbage In Tablecloths
- Grease Or Dirt Stains Caused By Throwing Linen On The Floor

THESE LINENS WILL BE CONSIDERED PURCHASED

- Burn Holes Of Any Kind
- Staple Holes And Tears Of Any Kind
- Any Stains Which Are Unable To Be Removed With Normal Washing Procedures
 - Wax Stains That Have Damaged The Cloth
- Linen/ Napkins With Mildew Stains As Mildew Cannot Be Removed
 - Napkins Used As Cleanup Rags